

Impeccable Source of Information

We believe that the information and data we provide to our stakeholders must be accurate, consistent, clear, timely and accessible.



***A Valued & Trusted
Financial Partner***

Sample Descriptive Behaviors

- Validates accuracy of information before sharing
- Ensures information makes sense to user by asking questions for clarification
- Shares information and explains how it was developed
- Takes the time to listen patiently for stakeholder questions
- Presents information in a way that is aesthetically pleasing
- Provides information that is timely, concise, and precise – every time!
- Processes around information support are well-defined, broadly understood, consistent, and well-documented
- Establishes lean, ad-hoc reporting capability
- Works with partners to establish how things are tracked
- Maintains confidentiality, sensitivity, and empathy for what our partners are experiencing
- Shows work and revises approach if more information becomes available
- Collaborates with partners on ideas before spending time & effort to develop solutions
- Validates information through multiple data sources prior to sharing
- Cites or has sources used to validate information available
- Participates in professional development to build knowledge and skills
- Creates a system of checks and balances
- Rewards team members for finding data errors
- Being confident in the information we provide ensuring the data is available/reliable
- Seeks others' perspectives
- Says "I don't know....and I will find out"