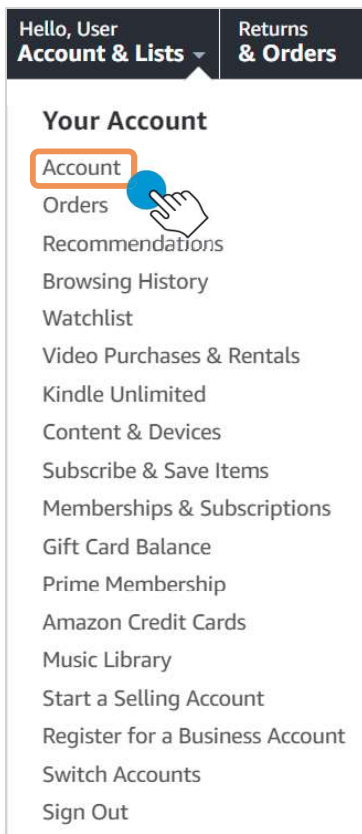


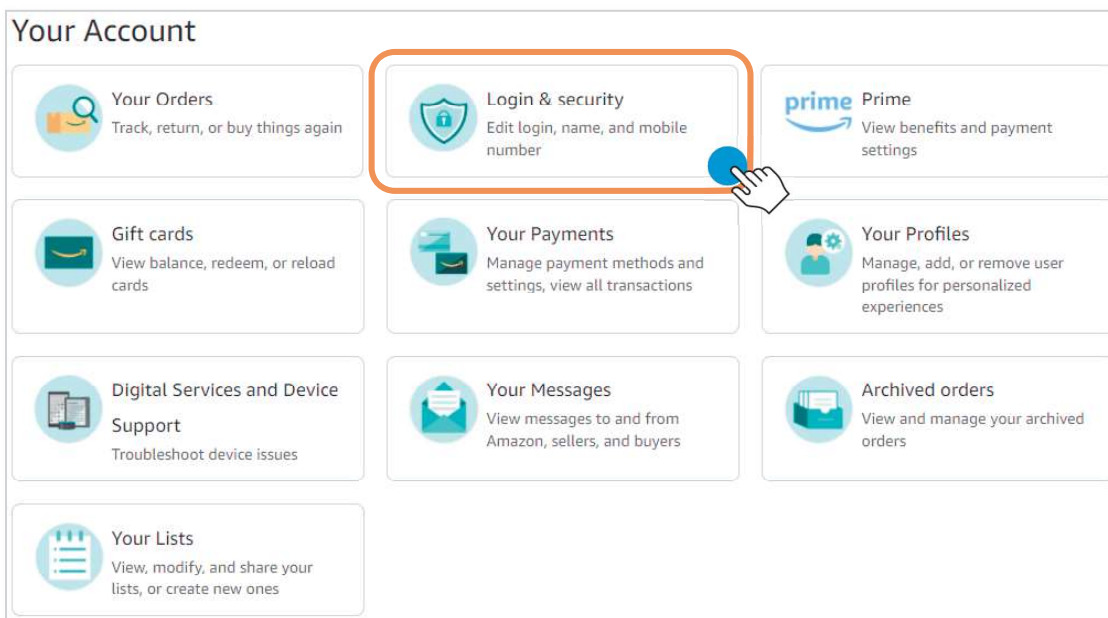
Updating an Amazon.com Email Address

The email address used to access your Amazon account can be updated within the Account page of your Amazon account.

1. Hover over “**Hello, NAME Account & Lists**” in the upper right hand corner of your home page.
2. Click **Account** from the drop down menu.



3. Click **Login & security**.



4. Click **Edit** next to your email address.

Login & security

Name:
User Name

Edit

Email:
change1@amazon.com

Edit

Mobile Phone Number:
Why add a mobile number?

Add

Password:

Edit

Two-Step Verification (2SV) Settings:
For extra security, require a one-time password at sign-in

Edit

Secure Your Account:
If you think your Amazon account has been compromised, follow these steps to make your account more secure.

Edit

5. Enter the new email address in the space provided and click **Continue**.

amazon

Change your email address

Current email address:
change1@amazon.com

Enter the new email address you would like to associate with your account below. We will send a One Time Password (OTP) to that address.

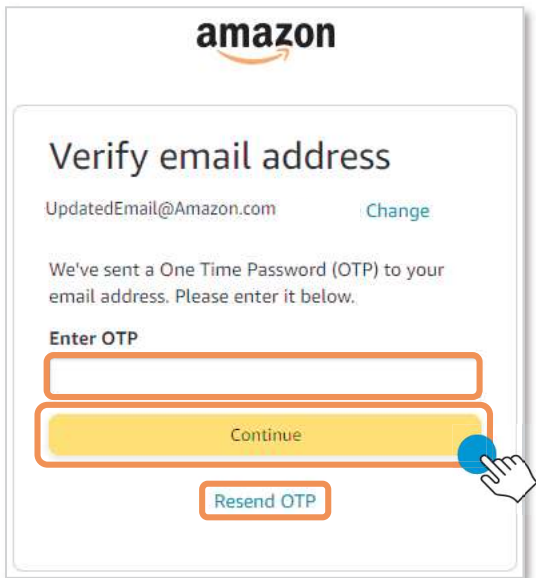
New email address

UpdatedEmail@Amazon.com

Continue

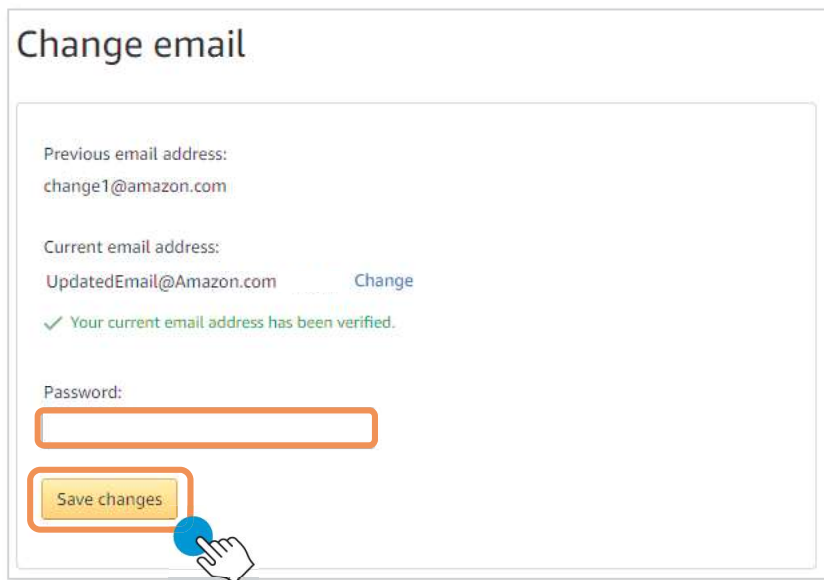
6. A One Time Password (OTP) will be sent to the new email address. Enter the OTP in the space provided and click Continue.

Note: If you do not receive the OTP email, you can click Resend OTP.



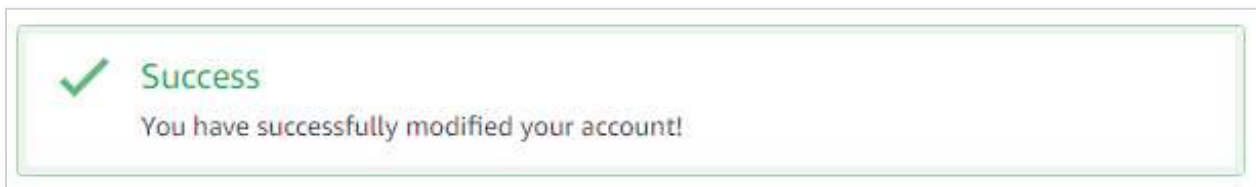
The screenshot shows the Amazon 'Verify email address' page. At the top is the Amazon logo. Below it, the title 'Verify email address' is displayed. Under the title, the email 'UpdatedEmail@Amazon.com' is shown with a 'Change' link. A message states: 'We've sent a One Time Password (OTP) to your email address. Please enter it below.' Below this is a section titled 'Enter OTP' with a text input field. A yellow 'Continue' button is highlighted with an orange border, and a hand icon is clicking it. Below the 'Continue' button is a 'Resend OTP' button.

7. Enter your account password in the space provided and click **Save changes**.



The screenshot shows the Amazon 'Change email' page. The title 'Change email' is at the top. Below it, the 'Previous email address:' is 'change1@amazon.com'. The 'Current email address:' is 'UpdatedEmail@Amazon.com' with a 'Change' link. A green checkmark and message state: '✓ Your current email address has been verified.' Below this is a 'Password:' label and a text input field. A yellow 'Save changes' button is highlighted with an orange border, and a hand icon is clicking it.

8. You will receive a notification that your email was successfully modified.



The screenshot shows a green-bordered notification box. It contains a green checkmark icon, the word 'Success' in green, and the text 'You have successfully modified your account!'.

Updating your Name

The Name associated with your Amazon Business account can be updated within the Your Account page of your Amazon Business account.

1. Hover over “**Hello, NAME**” in the upper right hand corner of your home page.
2. Click **Your Account** from the drop down menu.



3. Click **Login & Security**.

